



## WELCOME EARLY ARRIVALS!

### JagIDs

**First-year students will need their JagID to access doors to residence halls or laundry rooms. All returning residents must get a new JagID due to door access upgrades!** You can pick up your JagID from the JagCard Services Office located on the first floor of the Student Center. For questions or issues, please call (251) 460-6077.

### Accessing your building

- For Azalea, Camellia, Epsilon, and Stokes communities, use your JagID to swipe in at all entrances.
- For Delta and Beta/Gamma, you will use your room key to access your room.

### Accessing Laundry Rooms

For all residential communities, JagIDs will be used to access the community laundry rooms.

### Parking During Early Arrival/Move-In

**Parking in each community's unloading zones in Lots 304 305, and 306 is PROHIBITED.**

**Only DAY PARKING is allowed** in Lot 305 (*Azalea, Camellia, Epsilon, and Delta 6*), Lot 306 (*Stokes, Delta 3-5*), and Lot 304 (*Beta, Gamma*).

**For OVERNIGHT PARKING, you MUST park your vehicle in either Lot 303 (Gamma Lot) or Lot 206 ("Gravel Lot").**

This parking arrangement is in effect until Monday, August 21st, when move-in is over. **Any vehicles found parked in an unloading zone or parked overnight in Lots 304, 305, or 306 risk being towed.**

### Emergencies/Room Lock Out

In the event of an emergency, or if a student is locked out of their room, please call the RA On Duty, who will arrive to help:

- Azalea: 251-460-7926
- Beta/Gamma: 251-460-6465
- Camellia: 251-460-7943
- FSH, Delta 3 & 5: 251-460-7750
- Epsilon & Delta 6: 251-460-7870
- Stokes & Delta 4: 251-460-7921

### Meals/Meal Plans

The USA Fresh Food Company in the Dining Hall will not be open until August 19th. Meal plans will begin on August 19, 2023, at the Fresh Food Company.

### Fix-It Requests

If there is a maintenance issue in a student's room, the student should submit a Fix-It Request by logging in to MyUSAHousing and selecting the 'Fix-It Requests' button and completing the information requested. Confirmation of the request will be sent automatically to the student's JagMail. USA Housing Facilities staff is available 24/7. If an after-hours facilities emergency occurs, students should call the RA On Duty, who will contact the Housing Facilities staff member on call for more assistance.

### How to set up Cable & Internet

**TV/Cable setup:** Please note the procedure differs based on the manufacturer and TV model – refer to the TV's manual for instructions. In general, the procedure is as follows:

- Run an automatic channel scan for cable channels. The scan may take a few minutes.
- Once the scan is complete, the TV should recognize all the content that the TV is capable of receiving.
- Students can then watch the channels of their choice.

**Internet setup:** Internet is provided, but in order to access it, students will need to bring a router to plug into their room's ethernet port, and set up the router to connect. If a student experiences any problems with their Internet service or connection, they should contact the Computer Services Center at (251) 460-6161, Mon-Fri, 8AM-5PM.

### USA Payment Plan



USA offers a payment plan to help you manage your student account balance. Learn about the USA Payment Plan by scanning the QR code.

### Room Inspection



All students are **required to complete a room inspection** the day they check in. This is completed online in their MyUSAHousing portal under 'Room Inspections'. For a detailed video guide, please scan the QR code.

### Community Offices



Each residential community has an office to help students with day to day life. The offices are open 8AM-8PM, Monday through Friday. Find your Community Office location and number by scanning the QR code.

### Decorating Tips

Students are encouraged to personalize their room but painting or modification of facilities and furniture is not permitted. Decorations must be able to be removed without causing damage. TVs and other heavy objects **MAY NOT** be mounted on the wall. Be mindful that each student will ultimately be responsible for the cost to repair any damage to their room and its furnishings.

- **Azalea Hall, Camellia Hall, and Stokes Hall** have sheet rock walls so you **may ONLY USE** small finishing nails, push pins, or picture hooks (up to 20 lbs. size) to hang items on walls. There is a limit of six (6) small holes per resident, per room.

**LED strip lighting, screws, glue, '3M Command' hooks or other adhesives are NOT permitted. If you choose to use any of the prohibited decorating materials, you may risk damage charges at move-out. Any wall damage from prohibited decorating methods will be assessed as a damage charge of \$250 at minimum. Thus, we strongly discouraged using any prohibited decorating materials.**

- **Rooms in the Beta/Gamma, Delta, Epsilon, and Greek communities** have cinder block walls so you **may ONLY USE** 3M Command Strips to hang items on walls. Carefully follow product instructions for removal to avoid repair charges. Screws, nails, glue, or other adhesives are NOT permitted.

### Mail Hub/Student PO Box

Students should visit the USA Mail Hub in Student Center on the first floor to set up their Campus Mail Box. The hours are M-F, 7:30AM-5:30PM. For questions or issues, please call (251) 414-8191.

Scan for our campus map!

